

# **RE+LOAD**Operational Manual

120V AC Power Source

Mobile Table with Charging Station for "Re-Loading" Mobile Devices





### **WARNING**

READTHIS ENTIRE MANUAL BEFORE OPERATING THIS TABLE. FAILURE TO DO SO COULD RESULT IN SERIOUS INJURY, DAMAGE TO THE CHARGING DEVICES AND TABLE.





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# Important: Read and save this safety instruction manual

SAVE THESE INSTRUCTIONS—This manual will show you how to use the Re-Load safely and properly. Please read and follow these instructions and precautions carefully, as this manual contains important safety and operating instructions. For any questions, contact Palmer Hamilton (See page 11)

The following "signal" words indicate the level of hazard in certain situations.



**DANGER** — Indicates an immediate hazardous situation. This will result in serious injury or death of operator or bystanders.



**WARNING** — Indicates a potentially hazardous situation. This could result in serious injury or death of operator or bystanders.



**CAUTION** — Indicates a potentially hazardous situation. This could result in moderate or minor injury of operator or bystanders.

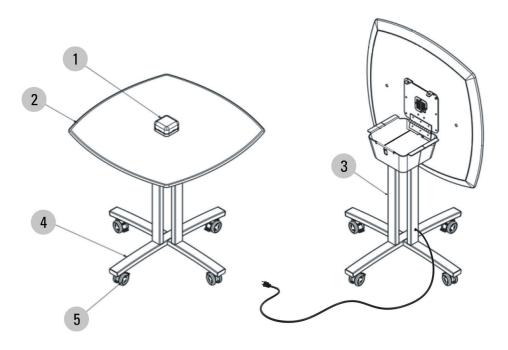


**IMPORTANT** — Indicates a critical operational characteristic situation. This could result in damage to the Re-Load, operators or property damage.





# 1. Parts Schematic



Item #	Part #	Part Description
#1	391727	AC Charging Hub
#2	SQCR24	24" Squircle Worksurface
#3	39xxx	Upper Weldment Assembly
#4	391764	RS4X-22 Lower Assembly, 22"
#5	41144	2.5" twin wheel locking caster





# 2. Important safety instructions

- 2.1 Only use connections from Palmer Hamilton. Use of any other brand of connections other than by Palmer Hamilton may result in a risk of fire, electric shock, injury to person or property, and void of warranty.
- 2.2 DO NOT insert foreign objects into charging hub. This will damage the connectors and cause personal injury.
- 2.3 DO NOT OPERATE Re-Load table if it has received a sharp blow, has been dropped or otherwise damaged (Contact Palmer Hamilton)
- 2.4 DO NOT fix any part of the Re-Load table without consulting Palmer Hamilton. Any attempt could result in electric shock, personal injury, and risk of fire or void of warranty.
- 2.5 Keep the Re-Load table dry and free from excessive moisture.
- 2.6 Prevent exposure to the Re-Load table from extreme cold/hot temperature areas. Extreme Temps are 10° F and lower or in excess of 100° F.







FIRE RISK or ELECTRIC SHOCK RISK





## 3. Personal Precautions

- 3.1 To reduce the risk of shock, first unplug the ReLoad from the wall outlet then disconnect all connections on the interior of the battery compartment.
- 3.2 DO NOT OPERATE the Re-Load table with damaged wires. Unplug the table and contact Palmer Hamilton's Warranty/Service Dept for repair and further instructions.







WARNING

FIRE RISK or ELECTRIC SHOCK RISK





# 4. Using your AC Re-Load to charge your personal mobile devices

- 4.1 Make sure the power cord is plugged into a 120V outlet. The charging hub will be live with BLUE LED's. If LED's do not illuminate, please reset the GFI located on the bottom of the electronics trough.
- 4.2 The 2/3 pronged charging Hub can be used for small electronic devices (laptops, tablets, cell phones, camera, etc).
- 4.3 When using the USB outlets, orientate the USB connector to properly align with the USB jack when plugging in.
- 4.4 The charging circuit has a GFI integrated into it for safety. If for some reason, the Re-Load will not charge, or the BLUE light is off, please check the GFI on the bottom of the trough. Reset if necessary.

NOTE: The Re-Load table will charge many devices including cell phones, tablets, cameras, audio speakers and more. Charging times will vary depending on the mobile device and how many other devices are being charged at that time. "Do not use the RE-LOAD table to charge mobile devices that cannot accept a charge or are damaged." The Re-Load table Charging Station is only for charging mobile devices, it will not transfer data.





### 5. Table base

- 5.1 The Re-Load table base consists of two parts, Upper Welded Assembly and Lower Welded Assembly (X-base).
- 5.2 The Lower Welded Assembly portion is held in place to the upper welded assembly with machine screws and star washers. Regularly inspect this connection, to do so; slowly tip table onto its side, exposing the access hole on the bottom of the Lower Welded Assembly. Use a 1/2" socket with extension to ensure the bolts are tight. DO NOT over-tighten.
- 5.3 The Re-Load table comes standard with (4) 2.5" locking casters. To engage the lock on the caster, push down gently on the caster lever. To disengage, push gently on the upper caster lever. Slight movement of the caster lever while locking or unlocking is normal.





Lock engaged

Lock disengaged





# 6. Worksurface and charging hub

- 6.1 The Re-Load worksurface consists of 1-1/8" thick particleboard, with .030 HP laminate and balanced backer.
- 6.2 The worksurface edge is a durable casted polyurethane.
- 6.3 Cleaning of the worksurface requires a solution similar to Fantastic or diluted Simple Green. Spray onto a soft rag and then wipe down the top. DO NOT spray directly onto worksurface, moisture could get into the USB ports and cause a short circuit of the Charging Hub.
- 6.4 DO NOT use concentrated bleach on the polyurethane edge, as this may cause discoloration.
- 6.5 The Charging Hub is made from highly durable ABS plastic.
- 6.6 To clean Charging Hub, use a lint free cloth. Lightly dampen the cloth with cleaning solution and wipe onto hub. DO NOT spray directly onto the Charging Hub.

# 7. Storage

7.1 Store in a dry environment.





# 8. Troubleshooting

Problem	Possible Causes	Reason/Solution
My device won't "Reload"	Power cord not plugged in	Plug into wall socket
	GFI may need to be reset	Reset GFI by depressing the reset button, located under electrical trough
	Mobile Device charging cord could be damaged	Try another cord
	Faulty USB port or outlet	Check other USB ports, contact PH
	Internal wires loose	Contact Palmer Hamilton
BLUE LED won't light up	Power cord not plugged in	Plug into wall socket
	GFI may need to be reset	Reset GFI by depressing the reset button, located under electrical trough
	Power cord could be damaged	Try another cord
	Faulty USB port or outlet	Check other USB ports, contact PH
	Internal wires loose	Contact Palmer Hamilton
Casters won't lock	Mechanical lock broken	Replace caster, contact PH
	Obstruction inside of caster	Clean debris from the inside of the caster

For replacement parts or warranty concerns, please contact Palmer Hamilton Customer Service at 1-800-788-1028





# 9. Limited Warrany

#### **Limited Warranty**

Palmer Hamilton, LLC, warrants this product will be free from defects in material and workmanship under normal use for a period of one (1) year from the date of original purchase on the Charging Hub and Battery; and a period of five (5) years on the table base and worksurface.

If this product should prove to be defective in materials or workmanship within the warranty period, Palmer Hamilton will at its sole discretion repair or replace any defective part or parts.

Any replacement part provided will carry the initial warranty for the balance of the remaining warranty. It is only applicable to the part it replaces. The following parts are considered normal wearing parts and are not under warranty: casters, lock and table release mechanism (if applicable).

For an evaluation of whether a defect is covered by this warranty exists, and to obtain warranty service, you must take the product to the retailer or dealer where it was purchased. You can also deliver the complete product, transportation prepaid, to a Palmer Hamilton authorized service center. Proof of purchase must be provided.

#### **Warranty Exclusions**

This warranty does not cover defects or damages caused by or resulting from accident, misuse, abuse, neglect (for instance, neglecting the maintenance covered in this operational manual), improper maintenance, or normal wear and tear. This warranty is valid only if all instructions contained in the operational manual are followed. This warranty is VOIDED if repairs have been made or attempted by anyone other than Palmer Hamilton and its authorized personnel. If alterations have been made to the product using parts that are not specified by or provided by Palmer Hamilton, the warranty will be voided.

THE WARRANTY PROVIDED HEREIN IS IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. PALMER HAMILTON OR ITS AFFILIATES SHALL NOT BE LIABLE FOR ANY SPECIAL INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESSED OR IMPLIED WARRANTY ON THIS PRODUCT.

Some states do not allow limitation on how long an implied warranty lasts, or allow the exclusion or limitation of incidental or consequential damages. The above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

#### **Product Repair**

For any parts that may be experiencing malfunction or defect, please call Palmer Hamilton Customer Service at 800-788-1028. Palmer Hamilton will determine at its sole discretion if repair or replacement is applicable. You will need a return merchandise authorization (RMA) number is required for returning the product to the factory. Please include all your contact information (company name, address, contact name, phone number, email and original invoice) with the return of the product. Once the product has been evaluated you will be notified of the repair or replacement cost and time frame. Returns should be sent to the following address:

Palmer Hamilton LLC Freight Receiving 130 Getzen Street Elkhorn, WI 53121 (800) 788-1028



143 S. Jackson Street Elkhorn, WI 53121-1911

Toll Free: 800-788-1028 Local: 262-723-8200 Fax: 262-723-5180

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