Palmer Hamilton On Deck Delivery Program

Terms and Conditions Agreement

1. Program Eligibility and Deposit Requirements

- All orders submitted under the Palmer Hamilton On Deck Delivery Program must be accompanied by a deposit equal to 50% of the total order value.
- The required deposit and corresponding purchase order must be received by January 31, 2027, to qualify for participation in the Program.

2. Purchase Order Requirements

- To qualify for the Program, all purchase orders must include the following mandatory verbiage: "Palmer Hamilton On Deck Delivery - Requested Delivery Window".
- Customers must provide a requested delivery window at the time the purchase order is submitted. Final delivery dates must be confirmed in writing no later than (15) business days prior to the desired shipment date.
- Any purchase order received without the required verbiage will not be entered into the Program and will instead be processed utilizing Palmer Hamilton standard lead times in effect at the time the order is received.

3. Production and Storage

- Orders accepted into the Program will be entered into production upon receiving deposit payment. Production will occur within twelve (12) to fourteen (14) weeks from order entry.
- Upon completion of production, Palmer Hamilton will provide photographic documentation of the completed order prior to placement into storage.
- Completed orders will be stored by Palmer Hamilton until shipment is requested by the Customer in accordance with these terms.

4. Delivery Requirements

- The Customer must provide Palmer Hamilton with the final requested delivery date in wiriting no less than fifteen (15) business days prior to the desired shipment date.
- All deliveries under this Program must be scheduled to ship on or before July 31, 2027.
- Orders not released for shipment by July 31, 2027, may be subject to additional storage charges, revised delivery schedules, and other requirements as determined by Palmer Hamilton.
- Due to ongoing fluctuations in freight and fuel costs, all quoted freight charges are estimates only. Actual freight charges will be based on current transportation rates at the time of shipment and will be invoiced accordingly.

5. Storage Fees

- Any order remaining in storage after July 31, 2027, will be subject to storage fees.
- Storage fees will begin accruing on August 1, 2027, and will be added to the Customer invoice.
- Palmer Hamilton reserves the right to invoice storage charges monthly until shipment occurs.

6. Order Cancellation

- Any order canceled after production has commenced shall be subject to cancellation charges, including loss of deposit and all costs associated with materials, labor, production completed to date, and applicable storage charges.
- Deposits paid under the Program are non-refundable once the order has been entered and integrated into Palmer Hamilton's ERP system.

Order Changes

- Changes, additions, deletions, substitutions, quantity revisions, finish changes, delivery location changes, and purchase order revisions may be requested only prior to receipt of deposit.
- Once the deposit has been received, the order shall be considered final and no modifications will be permitted.

7. Final Payment

- The remaining balance of the order invoice shall be due in accordance with the payment terms assigned to the customer account.
- Palmer Hamilton reserves the right to withhold shipment until all outstanding balances have been paid in full.

8. Limitation of Responsibility

- Palmer Hamilton shall not be responsible for delays resulting from customer-requested changes, incomplete information, acts of God, carrier delays, labor disruptions, supply chain interruptions, or other events beyond Palmer Hamilton reasonable control. Such circumstances may affect production schedules and requested delivery windows.

CUSTOMER ACKNOWLEDGMENT

By signing below, the Customer acknowledges that they have read, understand, and agree to all terms and conditions of the Palmer Hamilton On Deck Delivery Program.

Customer Name: _____

Company Name: _____

Purchase Order Number(s): _____

Date: _____

Authorized Signature: _____

Printed Name: _____

Title: _____